



Naugatuck Valley Health District

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NVHD Services Update 3/20/20

Due to COVID-19, preventive measures have been taken, including the closure of the Naugatuck Valley Health District office to the public until further notice. Staff will be responding to emails and telephone calls to address any questions or concerns Monday through Friday, 8:30AM – 4:00PM.

The following preventive measures have been implemented regarding the WIC program clinic services and public health programs, permits, applications and inspections:

Clinic Services/Public Health Programs

All clinic services and public health programs are suspended until further notice.

WIC 203-574-6785

The WIC office is closed until further notice. There are no in-person appointments. If you have an upcoming appointment, WIC staff will contact you regarding your benefits. If you have any concerns or do not have an appointment and need to discuss receiving benefits, please call 203-574-6785.

Restaurants and Food Service Establishments

Per the order of the Governor of Connecticut, all restaurants and bars will remain closed to the public, **except for delivery and take-out**. Inspections of food service establishments will continue as this district sees fit, to limit both restaurant staff and the staff of the Health District from potential exposure. Until further notice, all temporary event licensure and applications will be suspended. Please continue to adhere to the following protocols to ensure the safety and health of your patrons and staff:

- Wash hands frequently with warm water and antibacterial soap for at least 20 seconds and dry with a paper towel.
- Perform routine cleaning and sanitizing of all objects and surfaces. A list of EPA approved disinfectants can be found at https://www.epa.gov/sites/production/files/2020-03/documents/sars-cov-2-list_03-03-2020.pdf
- Employees must stay home when sick; if anyone is experiencing fever, cough or shortness of breath they should be sent home to contact their healthcare provider for guidance.
- Be sure to sanitize surfaces such as doorknobs, phones, credit/debit key pads, menus and any other areas that are not typically sanitized on a frequent basis.
- Be sure your dishwasher is working properly to sanitize food service equipment; if utilizing a 3-bay sink, be sure to use the proper sanitizing strength and use test strips to ensure the strength is accurate. Instructions and approved sanitizers can be found at the following links: <https://portal.ct.gov/DPH/Environmental-Health/Food-Protection/Frequently-Asked-Questions#5>

Please contact the office prior to dropping off plans for food service establishment reviews. Inspections will be scheduled by phone only.

Daycares and Preschools

At this time, the state is not requiring the closure of daycares and preschools. Routine bi-annual daycare and preschool inspections will be conducted by appointment only. Please contact this office to schedule an inspection.

Please continue to adhere to the following protocols to ensure the safety and health of the children and your staff.

- Wash hands frequently with warm water and antibacterial soap for at least 20 seconds and dry with a paper towel.
- Perform routine cleaning and sanitizing of all objects and surfaces.

- Employees must stay home when sick; if anyone is experiencing fever, cough or shortness of breath they should be sent home to contact their healthcare provider for guidance.
- Sanitize surfaces every 4 hours or more frequently, if needed, with approved sanitizers. Be sure to sanitize surfaces such as doorknobs, phones, toys, chairs and any other areas that children and staff come into contact with.

For more guidance, please visit: <https://www.cdc.gov/coronavirus/2019-ncov/community/schools-childcare/index.html>

Barber and Hairdresser Shops, Nail Salons, Massage and Esthetician Establishments and Tattoo Shops

Per the order of the Governor of Connecticut, all barber and hairdresser shops, nail salons, massage and esthetician establishments and tattoo shops will remain closed to the public.

Please contact the office prior to dropping off plans for body care establishment reviews. Inspections will be scheduled by phone only.

Septic Inspections/Installations, Repairs, B100s, Soil Testing

Subsurface septic disposal system inspections, B100s and soil testing will continue to be conducted. Please contact the office prior to dropping off any plans. Inspections will be scheduled by phone only.

Housing Complaints and Inspections

All interior residential housing complaint inspections are suspended until further notice. Inspections will only be conducted for emergency situations. Outdoor inspections for residential properties will continue at this time.

- If any member of a household becomes ill, please call to cancel your inspection appointment.

Where can I find information about COVID-19?

If you have any general questions related to COVID-19, you can call 2-1-1 or text "CTCOVID" to 898211. This hotline is available 24 hours a day and in multiple languages.

Additionally, Griffin Health is offering an information hotline at 203-204-1053 for patients, visitors, and community residents who have questions about COVID-19. Griffin caregivers will be available to answer questions Monday – Friday from 8:00AM – 5:00PM.

Online resources:

- www.coronavirus.gov
- www.ct.gov/coronavirus
- www.nvhd.org/coronaviruses/COVID-19

For tips on taking care of your behavioral health and coping with stress and/or anxiety during an infectious disease outbreak, please visit www.nvhd.org/coping.

Please continue to check the Naugatuck Valley Health District's website www.nvhd.org, as well as our social media pages (Facebook, Twitter, Instagram and LinkedIn) for updates.

Thank you for your cooperation during this time.



Ansonia ● *Beacon Falls* ● *Derby*

Naugatuck ● *Seymour* ● *Shelton*