

# STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH



## Notice to Patients about reporting to CT WiZ

As required by law and to protect your health, your doctor will share immunization information (i.e., "shots" or "vaccines") with the State of Connecticut Department of Public Health (DPH). DPH will store your shots in its immunization system called CT WiZ. CT WiZ helps make sure you get the shots needed to protect you against vaccine preventable diseases. If your shot record is lost or not available, DPH can share it with you and your doctor. You can choose to exclude your shot information from CT WiZ by sending a signed written request to the DPH Immunization Program. Immunization systems help prevent and control disease. All information is kept confidential as required by law.

## Notificación a pacientes acerca el reporte de inmunizaciones a CT WiZ

Según lo exige la ley y para proteger su salud, su médico compartirá la información de inmunizaciones ("vacunas") con el Departamento de Salud Pública (DPH) del Estado de CT. DPH almacenará sus vacunas en su sistema de inmunización llamado CT WiZ. CT WiZ ayuda a asegurar que reciba las vacunas necesarias para protegerlo contra enfermedades peligrosas. Si el registro de sus vacunas se pierde o no está disponible, DPH puede compartirlo con usted y su médico. Usted puede optar por excluir la información de sus vacunas de CT WiZ enviando una solicitud firmada por escrito al Programa de Inmunización de DPH. Los sistemas de inmunización ayudan a prevenir y controlar enfermedades. Toda la información se mantiene confidencial como lo exige la ley.

Connecticut Department of Public Health Immunization Program Fax 860-707-1925  
Departamento de Salud Pública de Connecticut Programa de Inmunización Fax 860-707-1925  
<https://portal.ct.gov/DPH/Immunizations/ALL-ABOUT-CT-WiZ>





# CT WiZ: Access My Immunization Record

**Getting your or your child's  
vaccine record  
is even easier now!**



**Public Portal secure link:**

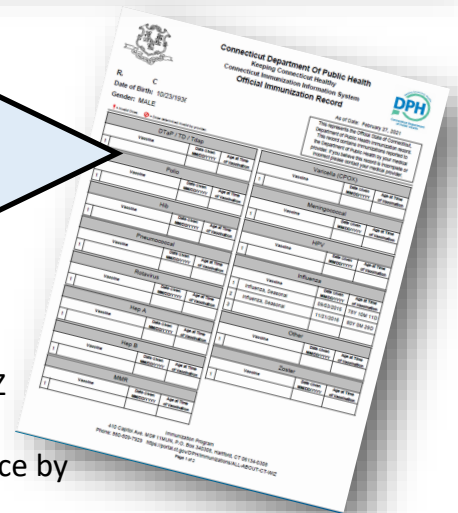
**[https://ctwiz.dph.ct.gov/ctwiz\\_public/LoginPublicPortal.aspx](https://ctwiz.dph.ct.gov/ctwiz_public/LoginPublicPortal.aspx)**

Just enter:

- your or your child's name, date of birth, gender
- select if you are the parent, guardian, or patient
- cell phone number or email address used when you registered for the vaccination
- once an **exact record match** is found, click **Request Code to Access Immunization Record**
- you will receive an access code by text or email to enter on the screen and click **Verify**.



**Click Download button on the right corner of the screen for an 'Official Immunization Record' and save or print**



The security and protection of patient records is very important. The CT WiZ Public Portal uses 'two-factor authentication' by texting or emailing a code to confirm your identification. An exact match in CT WiZ of the name, date of birth, and cell phone or email used at registration are required to receive the code. The CT WiZ Public Portal is a free service by Connecticut Department of Public Health Immunization Program.

Click here: [For more information about CT WiZ](#) and turn over for FAQs

**TIP** [Clear your web browser's cache](#) if you get a Login page—then click the Public Portal link again.

Need additional Help? [Contact Us Helpdesk](#): <https://dph-cthelpdesk.ct.gov/Ticket> or Phone: 860-509-7929



## Public Portal FAQs

**Q: I am receiving an error message that my record was unable to be found. What happened?**

A: An exact match is required when you search. This includes the name, date of birth and email or cell phone used. Tips: Please use the exact name you used during registration at the clinic. You may have used a nickname or alternate name you go by. Use the email or cell phone you used at the clinic registration. Please ensure you correctly typed the information when searching. You won't find the record if the contact information does not match what the provider reported to CT WiZ. You can contact the State Immunization Program for assistance.

Note: Parents/Guardians cannot pull up their adult children's records.

**Q: My record is incomplete/missing vaccination doses. Why?**

A: Your provider may not yet have reported the vaccination doses to CT WiZ. Contact your provider for assistance. If you cannot reach your provider, you can contact the State Immunization Program for assistance.

**Q: I can't access the portal. What can I do?**

A: You must use a supported browser. The portal is supported in:

Microsoft Edge

Google Chrome

Mozilla Firefox

**Q: I received the following error message saying that I have exceeded my log-in attempts and am now locked out. What happened?**

A: If you exceeded the search attempt limit, you will be temporarily locked out. You will be able to try again later.

If you need further assistance, please

**submit a ticket to our Helpdesk** at: <https://dph-cthelpdesk.ct.gov/Ticket> or

**call our State Immunization Program** at [860-509-7929](tel:860-509-7929)